



DELIVERIES AND SERVICE DURING THE OLYMPICS

Dear Valued Customers,

The Olympic count down has begun! The Olympic committee has imposed a noon deadline on all services in the downtown core. Other Olympic areas or venues in the Lower Mainland may also be affected. To maintain our level of customer service, Trail Appliances has made the following changes:

DELIVERY

Due to the 2010 Olympics we will be unable to deliver to any residence or business affected by the road closures. For detailed road maps please refer to www.Vancouver.ca

Effective February 1, 2010 to February 28, 2010, Trail will be delivering, based on demand, between the hours of 6:00 am and noon only, Monday through Saturday in the Vancouver downtown core.

In addition, there will be no deliveries after 2:00 pm to the following areas from February 12 to 28th:

- Richmond
- Burnaby
- North Vancouver
- West Vancouver
- Vancouver (outside Downtown Core)

REPAIR SERVICE

Due to the 2010 Olympics we will be unable to service any residence or business affected by the road closures. For detailed road maps please refer to www.Vancouver.ca

Based on service demand, we will service any residence or business in the downtown core between the hours of 8:30 am and noon only, Monday through Saturday, effective February 1, 2010

Due to downtown parking restrictions, please inform your technician if you are able to make parking arrangements for them. If parking is limited, Trail may not be able to complete the service and will reschedule post Olympics.

For any questions or concerns please see your Sales Consultant.

Please note: Trail Appliances Ltd. will do our utmost to maintain your high level of service during the Olympic events. Thank you for your support in advance.



GO CANADA GO!!!

