

June 2010

Dear Valued Trail Customer:

Trail Appliances is aware of the recent recall on Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand dishwashers. If your model and serial number match the ones below and you purchased the dishwasher from Trail Appliances please contact us for your service call:

Trail Appliances – (604) 777-3300 ext 2.

Trail is currently in the process of contacting consumers regarding this recall.

We have included the Manufacturer’s recall information below:

In cooperation with Health Canada and the Electrical Safety Authority (ESA), Maytag Corporation is voluntarily recalling about 160,000 Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand dishwashers.

An electrical failure in the dishwasher’s heating element can pose a serious fire hazard. Maytag has received 12 reports of dishwasher heating element failures that resulted in fires and dishwasher damage, including one report of extensive kitchen damage from a fire. No injuries have been reported.

The affected dishwashers were manufactured with black, bisque, white, silver and stainless steel front panels. The brand name is printed on the front of the dishwasher. The model and serial numbers are printed on a label located inside the plastic tub on a tag near the left side of the door opening.

Affected Models are:

ADB1500AW*	MDB5601AW*	MDB8600AW*	MDBH970AW*
ADB2500AW*	MDB5651AW*	MDB8601AW*	MDBM601AW*
CDB1500AW*	MDB6600AW*	MDB9600AW*	MDBS561AW*
CDU650AW*	MDB6601AW*	MDB9601AW*	MDBS661AW*
DDB1501AW*	MDB6701AW*	MDBH940AW*	MDBTT50AW*
DWD1500AW*	MDB6702AW*	MDBH945AW*	MDBTT60AW*
JDB4000AW*	MDB6759AW*	MDBH950AW*	MDBTT70AW*
MDB4650AW*	MDB7600AW*	MDBH955AW*	MDC4650AW*
MDB4651AW*	MDB7601AW*	MDBH965AW*	PDBL390AW*
MDB5600AW*	MDB7650AW*	MDBH968AW*	PDBTT49AW*

The Serial for the affected units will:

Start with:

NW39 NW40 NW41 NW42 NW43
NW44 NW45 NW46 NW47 NW48
NW49 NW50 NW51 NW52 NY01
NY02 NY03 NY04 NY05 NY06
NY07 NY08 NY09 NY10 NY11
NY12 NY13 NY14 NY15 NY16
NY17 NY18 NY19

OR

Ending with:

JC JE JG JJ JN JP JR JT JV JX
LA LC LE LG LJ LL LN LP LR LT LV
LX NA NC NE NG NJ NL NN NP NR

Consumers should immediately:

- Stop using the recalled dishwashers
- Disconnect the electric supply by shutting off the fuse or circuit breaker controlling it and inform all users of the dishwasher about the risk of fire
- Contact Maytag to verify if your dishwasher is included in the recall:
 - If your dishwasher is included in the recall, you can either schedule a free in-home repair or receive a rebate by mail following the purchase of certain new Maytag brand stainless-steel tub dishwashers. The rebate is \$150 if you purchase dishwasher model MDB7609; or \$250 if you purchase dishwasher models MDB8959 or MDB7809.
 - Please do not return the recalled dishwashers to the retailer where purchased as retailers are not prepared to take the units back.

Immediately write down the model and serial numbers of any Maytag®, Jenn-Air®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand dishwashers you own and contact Maytag toll-free at 1-800-544-5513 anytime or visit www.repair.maytag.com to determine if this recall affect your dishwasher(s).

Maytag Appliance Recall - March 2009

To all of our valued customers,

Trail Appliances is aware of the recent recall on Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand refrigerators manufactured between January 2001 and January 2004. If your model and serial number match the ones posted and you purchased the refrigerator at Trail Appliances please contact us for your service call.

Trail Appliances - (604) 777-3300 ext 2.

We have included Maytag's phone number and website for further information on the recall, including serial and model numbers of this recall.

Maytag - (866) 533-9817

<https://repair.maytag.com/prjick/refrigerator.jsp>

Bosch Appliance Recall - January 2009

To all of our valued customers,

Trail Appliances is aware of the recent recall on Bosch dishwashers manufactured between May 1999 and July 2005. Bosch has posted the recall notice by TV, radio and via their website. If your model and serial number match the ones posted and you purchased the dishwasher at Trail Appliances please contact us for your service call.

Trail Appliances - (604) 777-3300 ext 2.

We have included Bosch's phone number and website for further information on the recall, including serial and model numbers of this recall.

Bosch - (800) 856-9226

<http://english.bosch-appliances.ca/safetyrecall/dishwasher/>

Viking Appliance Recall - June 2009

To all of our valued customers,

Trail Appliances is aware of the recent recall on certain Built-in 48-Inch Side-by-Side Refrigerator/Freezers manufactured before March 1, 2005 and certain Built-In 36-Inch Bottom Mount Freezer Refrigerators manufactured before April 10, 2006.

The models identified in the following chart with the specified serial numbers will be subject to the voluntary recall:

Model Numbers Starting With	Date Codes
VCSB481, VCSB482, DDSB481, DDSB482, DFSB481, DFSB482, DTSB481, DTSB482, VCBB360, VCBB361, VCBB362, DDBB360, DDBB361, DDBB362, DFBB360, DFBB361, DFBB362, DTBB360, DTBB361, DTBB362, DTBB363	All Units
VSCB483, DDSB483, DFSB483, DTSB483	Date codes before 030104
VCSB483D, DDSB483D, DFSB483D, DTSB483D	Date codes before 030105
VCBB363	Date codes before 102005
DDBB363	Date codes before 112305
DFBB363	Date codes before 041006

If your model and serial number match the ones posted please contact Viking directly to arrange for service through their toll free recall number, (888) 345-2650, Monday through Friday, 8 a.m. – 5 p.m. EST. Also please gather the following information before calling Viking:

1. Name, address, telephone and email
2. Model and serial number of the refrigerator which if found on either the interior ceiling of the refrigerator or behind the produce drawers of the refrigerator.

Please visit www.vikingrange.com for additional information.