

## IMPORTANT SAFETY RECALL NOTICE

August 6, 2015

Dear Valued Viking Customer:

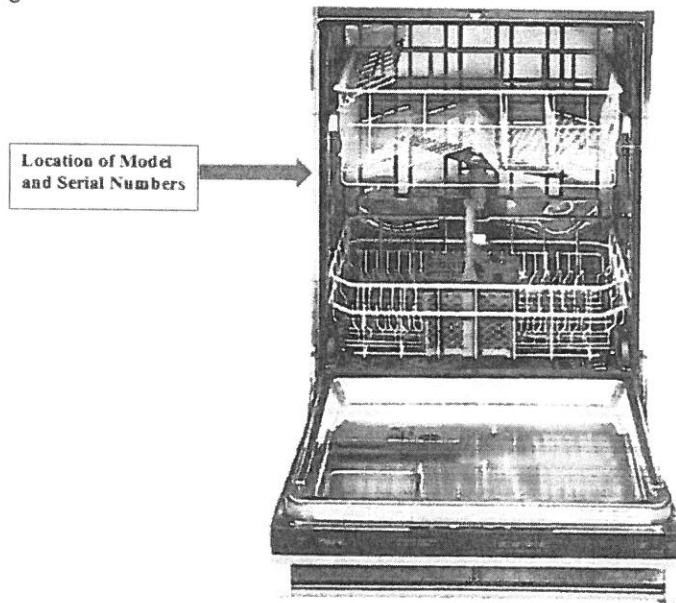
Our records indicate you may have previously purchased a Viking Range 24" wide dishwasher. In cooperation with the U.S. Consumer Product Safety Commission, Viking is voluntarily expanding a previously announced recall of Viking 24" wide dishwashers to include certain Model 200, Model 325, and Model 450 dishwashers manufactured **before April 1, 2011**. Viking will repair all affected dishwashers free of charge in your home.

In certain Model 200, Model 325, and Model 450 dishwashers manufactured before April 1, 2011, an electrical connector to the dishwasher heater may fail, creating a risk of fire. Viking has received reports of 136 incidents involving dishwashers not subject to the previous recall, including 21 reports of fire with property damage. No injuries have been reported. In the previous recall, Viking received reports of 21 incidents, five of which resulted in a fire causing property damage. No injuries were reported.

Consumers should immediately stop using the listed model dishwashers and contact Viking's toll free number for a free repair.

PLEASE FOLLOW THESE STEPS IN ORDER TO DETERMINE WHETHER YOUR DISHWASHER IS SUBJECT TO THE RECALL:

- Locate the model and serial number of your dishwasher which are located on the identification plate mounted on the left side of the dishwasher door opening:



- If your model number is identified in the chart below, locate the first six numbers contained in the serial number. The first six numbers contained in the serial number correspond to the manufacture date of the unit in [mm][dd][yy] format, e.g., serial number 052710D00016765 was manufactured on May 27, 2010.
- If the first six numbers contained in the serial number correspond to a date within the date range identified in the chart below, your dishwasher is subject to the recall.

Model Numbers Beginning With	Date of Manufacture	Date Codes
VDB450      DFB450	Units manufactured before 12/01/10	All date codes before 120110
VDB325      DDB325	Units manufactured before 04/01/11	All date codes before 040111
VDB200      DDB200 FDB200	Units manufactured before 12/01/10	All date codes before 120110

PLEASE FOLLOW THESE STEPS IN ORDER TO SCHEDULE A FREE REPAIR OF YOUR DISHWASHER:

- Write down the model and serial number of your dishwasher, which are located on the identification plate mounted on the left side of the dishwasher door opening.
- Please call our toll free recall number, 1-800-241-7239, Monday through Friday, 8 a.m. - 5 p.m. EST.
- Please be prepared to provide the call center with the following information:
  1. Name, address, telephone number and email address.
  2. Model and serial number of your dishwasher.

Viking will arrange for an authorized service representative to contact you to schedule a repair.

Please call our toll-free number or visit [www.vikingrange.com](http://www.vikingrange.com) for additional information.

Viking Range, LLC apologizes for the inconvenience. On behalf of its employees and partners, Viking appreciates the opportunity to remain your preferred brand of professional-grade kitchen appliances.

If you have any questions about these instructions, please call Viking at 1-800-241-7239. We can be reached from 8 a.m. – 5 p.m. EST, Monday through Friday.

Sincerely,

Viking Range, LLC