



June 2, 2022

To our valued customers:

Today, Electrolux announced a voluntary recall of a very limited number of icemakers in Frigidaire side-by-side and in Frigidaire Professional and Electrolux four-door refrigerators due to a possible safety issue with the icemaker's level detector arm, which under certain circumstances, can potentially break and fall into the ice bucket, posing a choking hazard.

The safety of our consumers is a very serious and important matter and not something that Electrolux takes lightly. We conducted this recall voluntarily under Health Canada's recall process to quickly announce the remedy to protect consumers. There have been no reported injuries in Canada.

Through a broad communications approach, Electrolux has requested that owners of Frigidaire side-by-side, Frigidaire Professional four-door or Electrolux four-door refrigerators check their model and serial numbers to confirm if their product is affected by this recall. Please note: Products with other serial numbers within these brands are not affected.

Below are the actions we have asked consumers to take:

1. Check www.IceMakerRecall.ca to see if *both* your model and serial number are on the affected refrigerator list. Both numbers can be found on a label inside the refrigerator.
2. If it is on the affected list, it is recommended that you empty your ice bucket and stop using the icemaker until it is replaced.
3. If it is on the affected list, consumers can schedule a free in-home installation of a new icemaker at www.IceMakerRecall.ca.

Thank you for your ongoing partnership and understanding as we strive to do better. We appreciate your business.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Simmons'.

David Simmons
Vice President and General Manager Canada
Electrolux Canada